



Who are we

A UK manufacturer of Technology Enabled Care, TEC, Solutions and Access Door Entry Systems.

An Independent systems integrator of Telecare Equipment, NCS facilitate the Design, Build, Installation and Maintenance of TEC solutions, Access Control, Door Entry, Warden Call and Digital TEC solutions.

Specialists in TEC solutions

Formed over 30 years ago, NCS has built a strong reputation for quality workmanship, efficiency, cost effectiveness of the equipment, and superb after sales service, operating from its offices in South Yorkshire. With a committed management team and a highly trained and dedicated workforce, the company strives to provide the best possible customer care, beginning from the design stage and reaching through to providing maintenance over many years of the life of the equipment.

A Trusted Brand

Our Partners have seen the benefit of choosing NCS for their TEC systems resulting in a strong portfolio of long-standing clients

Our Mission

First and foremost, Network Communication Systems Limited will continue to promote a customer focused approach, building and strengthening relationships based on quality and honesty.

24/7 package with engineer response within 4-24 hours.

This is an all-inclusive maintenance contract for any equipment that fails. This package covers storm damage and vandalism.

Return to Base Agreements.

The product is returned to factory for repair and delivered back to client.

Maintenance of Third Party Systems:

One of the more specialised services that we offer is the maintenance of other manufacturers' systems. To facilitate this, our Technicians are familiar with vast range of third party equipment, so we are able to offer support on systems other than our own. Regardless of brand, function, age and condition, NCS can perform maintenance, repairs and installation on any door entry, warden call, access control, CCTV or TEC systems.



Product Portfolio

Harmony is a flexible warden call system, feature rich and a system design that makes it a cost-effective solution for a traditional warden call system. With the design being capable of operating on existing wiring, the disruption of a complete system upgrade is minimised. The Harmony Speech Modules uniquely have a backlit LCD to provide plain English Text feedback to the resident of events and system status. Harmony is feature rich taking the best of all functions from different systems and combining them into one complete solution.



Symphony is a digitally ready ALL IP system. It uses the latest touch screen technology on a variety of devices to allow real customer choice and freedom. The User Interface is simple but effective allowing the user to truly embrace the power and benefits of real-time video interaction. A reliable, always on, flexible solution, Symphony is digitally ready for today and well into the future.



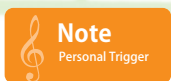
The NCS UDC (Universal Digital Composer) converts legacy DTMF analogue protocols e.g. TT New into the IP based BS8521-2 protocol. This provides a cost-effective solution that allows legacy analogue warden call systems e.g. Tunstall Healthcare Ltd[®]Haven, Communicall etc. to communicate safely and reliably over IP based telephony networks as required by the BT2025 migration to IP. All existing scheme communication to and from ARC functionality is supported e.g. select and clear residents, tone switched or HVS speech, door entry calls etc. The UDC is also a key system component of the NCS Symphony system – a fully end to end IP solution – allowing the Symphony system to communicate safely and reliably with IP enabled ARC using the IP based BS8521-2 protocol.



Network Communication Systems Chorus range including Access Control provides piece of mind, security and building management for developments of all sizes. Many Analogue Door Entry Systems utilise the same wiring infrastructure for the Digital Chorus Door Entry system, thereby making a panel change often the only requirement to upgrade to a digital Door Entry System. With Full Independent isolation, one fault will not stop the system network working and with fully integrated Access Control, Chorus is the only system to consider for your developments, large of small.



Melody is a revolutionary NEW Independent living alarm. It not only provides the traditional audio communication to a monitoring centre but now has video capability. It is fully approved and with the unique 8" touch screen running Android software, has the future proofing capabilities for ALL existing and future care and support requirements.



Note is a lightweight, discreet and visually stunning personal Trigger. The Note provides the ability to remotely activate a Home Hub unit like the Melody or a warden call System like Harmony. It is compatible with the Tunstall Healthcare Ltd[®]systems.

Tomorrows Digital Technology Today



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